

Technical Support Engineer

LEADER LED Display Solutions is a strong player in the highly competitive LED industry. For over 15 years, our parent company **LEADER LED Technology (China) Co. Ltd.** has provided LED display solutions to thousands of customers in many different industries segments. From small projects to extensive designs LEADER takes pride in providing excellent customer service to these industries in order to ensure the success of the display project.

As a major player in the "video wall" business since 1997, LEADER LED has built a large customer base in the financial services, retail, education, and telecomm industries. Our high quality products and excellent customer service offerings are recognized by many demanding applications.

We are currently looking for a **Technical Support Engineer** for our Canadian office located in Richmond B.C.

Qualified individuals are invited to apply for this position. Reporting directly to the Technical Director. The Technical Support Engineer will provide technical support to our customers as well as our Channel Partners on a daily basis. This position requires the following:

- 1) Electronic engineering background (2 years+ college education is required)
- 2) Project based job experience, ideally 2~3 years participating in electronic related projects.
- 3) IT related knowledge and expertise, basic knowledge with server and networking is required.
- 4) Great communication skills, proven track record of managing customer relationships from a technical perspective.
- 5) Team player
- 6) Knowledge about sign industry would be an asset.
- 7) Previous experience in field environment.
- 8) Good physically shape. (Field work with heights required)
- 9) Clean driving record
- 10) Good command of the English language is mandatory.
- 11) Extensive travel to solve Technical problems will be required
- 12) Office location: Richmond BC, full time position

This is a full time position. Remuneration is based on previous experience. Benefit package available to the successful candidate.

If you feel you are qualified for this position, you have a positive attitude and are willing to travel as needed then please send your resume to sophie.wang@leaderled.ca

Only qualified candidates will be contacted for interviews.